

NFP SUCCESS

Building Stronger NFPs

Since 2015 we have trained more than 7000 Not for Profit and Community Sector boards, committees, staff and volunteers on a variety of topics.

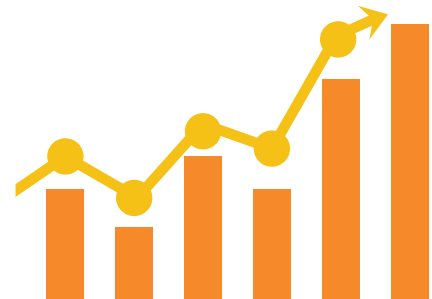
Our training is interactive, educational and entertaining and our fees are very competitive and genuinely all inclusive - we don't add any hidden extras such as travel or printing - that's our cost.

We have 41 Consultants all of whom have worked as Not for Profit Sector CEO's or Managers, and/or have served on Not for Profit Sector Boards.

We come to you on a date of your choice and to proceed simply email your preferred date and timing. We will then allocate the project to one of our Consultants who will be in direct contact with you re specifics.

Many of our programs, catered to Boards and Committees, are ideal to be run as 3 hour workshops ideal for evenings and Saturday mornings to cater for Board and Committee member's busy schedules.

Enquiries to Helen Gibson
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www.nfpsuccess.com.au



CRITICAL CONVERSATIONS

This extremely popular Program is designed to boost the confidence and effectiveness of employees take responsibility for their own work place engagement, handle difficult situations and conflicts better and achieve job satisfaction from meeting customer expectations. It is also aimed to assist people address situations before they become bigger issues that affect staff engagement and customer satisfaction.

The content includes:

- Self-Engagement Strategies
- Self-Managing Difficult Situations and Conflicts
- Understanding Expectations of Others
- Maximising Customer Service
- Workplace Relationship Building

Date: Tuesday 7th of May

Where: SHOUT Meeting Room, Building 1, Collett Place, Pearce Community Centre, Pearce.

Time: 9:00am- 12:00pm

Cost: \$85.00 (+GST) for SHOUT Members \$120.00 (+GST) Non Members

Morning Tea provided | Maximum of 20 Participants

Book Here: <https://www.eventbrite.com.au/e/shout-training-critical-conversations-tickets-59211806106>



CHANGE, RESILIENCE AND MOTIVATION

This is a great program for all staff. No matter how much we enjoy our work there are always personal and work issues that affect performance and motivation. And Not-for-Profit sector staff constantly experience change and often need to manage that change as individuals.

This program is best delivered in half-day format and assists people in understanding:

- Their individual workplace motivation points
- How to stay motivated and resilient despite the challenges
- Practical steps to stay positive at the most challenging times

Practical steps to stay motivated and focused during periods of high change and uncertainty

- Anticipating, managing and handling change

This session will be fast paced and interactive, and include a number of individual and group skill building exercises and we will also be using several relevant training video clips

Date: Thursday 7th May

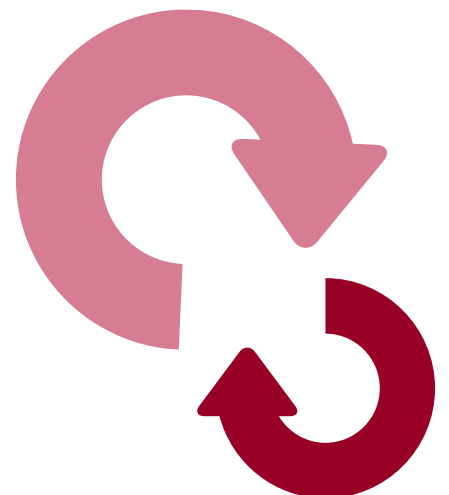
Time: 1:30-4:30pm

Where: SHOUT Meeting Room, Building 1, Collett Place, Pearce Community Centre, Pearce.

Cost: Shout Members: \$100.00 (+GST) Non Members: \$125.00 (+GST)

Maximum 15 people | Afternoon Tea provided

Book Here: <https://www.eventbrite.com.au/e/shout-training-change-resilience-and-motivation-tickets-59212061871>



MODERN GOVERNANCE & EFFECTIVENESS

Our Fresh and modern program assists Managers, Boards and Committees better understand roles, responsibilities and requirements and improve strategic thinking, organisational leadership and competencies. These are great programs for people new to these responsibilities and experienced people seeking to refresh their skills.

During the program we will discuss:

- Getting Governance Right - The Ten Principles
- Board Members Fundamentals
- Boards and Leadership
- NFP Organisational Sustainability
- More Effective Meetings
- Strategic Planning
- Managing Conflicts
- Resilience and Staying Motivated
- Reaching the Next Level of Effectiveness



These programs also represent a good opportunity to address specific issues facing your organisation and are good team building and professional development.

Time: 10:00-1:00pm

Date: Saturday 15th June

Where: SHOUT Meeting Room, Building 1, Collett Place, Pearce Community Centre, Pearce.

Cost: SHOUT Members: \$85.00 (+GST) and Non Members: \$120.00 (+GST)

Morning Tea provided | Maximum of 20 people

Book Here: <https://www.eventbrite.com.au/e/shout-training-modern-governance-and-effectiveness-tickets-59211822154>



PROJECT MANAGEMENT

This program outlines the fundamentals of Project Management and is suitable for staff at all levels. During the program we share techniques on how to establish project timelines, understand project management technology, use project management software and report project progress and outcomes.

Content includes:

- Project Management Definitions
- Why some Projects Fail?
- Project management in a Community Sector Context
- The Planning Phase (Group Exercise Based -Off -Line) - Each group will list, order, time, prioritise, resource and costs tasks and then present their timeline
- Understanding and Applying Project Management Terminology (Tasks/Baseline/Gantt Charts/Pert Charts/Phases/Milestones/Resources/Dependencies/Actuals/Estimates etc.)
- Microsoft Project Outline - Demo and Video Clips
- Developing Your Own Project Plan (Exercise based - On-Line or Off-Line) Each group (or individual) to determine a real future project and put together a project plan using Project Management Templates. Then detail - listing tasks, the ordering (prioritising tasks), then timing tasks (in actual time and duration) then resourcing tasks, then costing tasks- Then each group or individual details their timeline/plan and present their plan for discussion
- Practical Project Management Hints

Date: Tuesday 21st May

Where: SHOUT Meeting Room, Building 1, Pearce Community Centre, Pearce 2607

Time: 9:00 - 4:30pm

Cost: Members \$ 155.00 (+GST) Non Members \$180.00 (+GST)

To Book: <https://www.eventbrite.com.au/e/shout-training-project-management-tickets-59212177216>

